RESTON, Va. – November 3, 2020

Concept Solutions, LLC has reaffirmed its commitment to quality, IT service and information security management processes with a successful Integrated Management System (IMS) certification based on the following standards from the International Organization for Standardization (ISO) and the International Electrotechnical Commission (IEC): ISO 9001:2015, ISO/IEC 20000-1:2018 and ISO/IEC 27001:2013.

ISO 9001 sets out the criteria for quality management systems and is based on principles including a strong customer focus, the support and involvement from top management, the continuous improvement approach for process maturity and a foundation for risk management. Using ISO 9001:2015 ensures that customers receive consistent, high-quality products and services, which in turn brings many business benefits. CS passed its **ISO 9001:2015 Triennial Audit** on Aug. 12, proving its continued adherence to ISO standards since initial certification in August 2017.

ISO/IEC 20000-1 is a service management system (SMS) standard that specifies requirements for the service provider to plan, establish, implement, operate, monitor, review, maintain and improve an SMS. The requirements include the design, transition, delivery and improvement of services to fulfil agreed service requirements. By passing its **ISO/IEC 20000-1 Upgrade Audit** on Aug. 13, CS has certified to the latest ISO/IEC 20000-1:2018 standard, which saw the revision of two guidance documents in the series and publication of another since the previous 2011 standard.

ISO/IEC 27000 is a family of standards that helps organizations keep information assets secure. Using these standards will help an organization manage the security of assets such as customer data, financial information, intellectual property, employee details or information entrusted by third parties. ISO/IEC 27001 is the best-known standard in the family, providing requirements for an information security management system (ISMS) based on a continuous risk management framework. Passing its **ISO/IEC 27001 Surveillance Audit** on Aug. 13 verifies that CS is continuing to uphold its ISMS requirements.

About ISO and IEC

ISO is the world's largest independent standards-setting organization, having promoted more than 21,000 standards serving almost all aspects of technology and business worldwide. Learn more at: https://www.iso.org/home.html/

IEC is an international organization that prepares standards for electrical, electronic and related technologies. https://www.iec.ch/

In 1987, the two formed the ISO/IEC Joint Technical Committee 1 (JTC 1) to develop worldwide information and communication technology standards for business and consumer applications. Learn more at: https://www.iso.org/isoiec-jtc-1.html/

About Concept Solutions, LLC

Founded in 1999, Concept Solutions, LLC, headquartered in Northern Virginia, is a management and technology consulting company committed to providing strategic solutions enabling organizations to operate more efficiently. At Concept Solutions, we create and support Mission-Critical solutions that keep our country safe, in the areas of Aerospace, Defense, Law Enforcement, Finance and Weather. We are experts in delivering innovative solutions through information technology, engineering and management. Our business conforms to Agile, Scrum, CMMI ML3, ISO 9001, ISO 27001 and ISO 20000-1 quality standards. Learn more at: https://www.concept-solutions.com/